# VIRGINIA DEPARTMENT OF HEALTH MEANINGFUL USE REGISTRATION SYSTEM USER GUIDE AND CHECKLIST

# **Eligible Professionals**

This document includes a user guide and checklist to assist eligible professionals (EP) in registering with the Virginia Department of Health (VDH) for Meaningful Use (MU) public health measures. **VDH strongly recommends reviewing the entire document prior to starting the registration process.** 

The **user guide** includes step-by-step directions to navigate you through the process of creating a user account and registering EPs in the VDH MU Registration System. This guide includes special guidance about how to register EPs within a health care system using a single corporate or centralized user account; please review page 8 for instructions.

The **checklist** outlines information needed by EPs to complete a registration form successfully in the VDH MU Registration System. The checklist is located on the last two pages of this document.

The MU public health measures available to EPs in Virginia are:

- Cancer Reporting
- Electronic Case Reporting (eCR)
- Immunization
- Syndromic Surveillance

You can find additional resources regarding the onboarding process, transport options, contact information and message specifications for each measure on the VDH MU Website: <a href="http://www.vdh.virginia.gov/meaningful-use/">http://www.vdh.virginia.gov/meaningful-use/</a>.

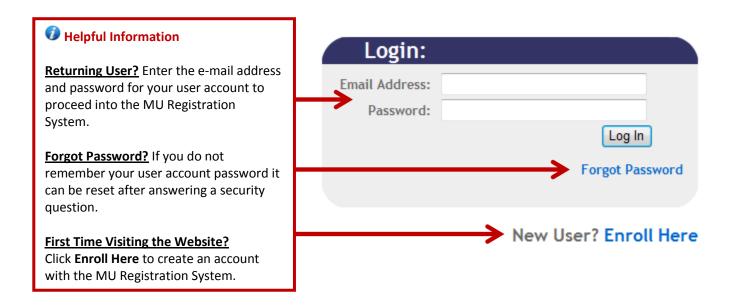
Please contact the VDH Meaningful Use Team (<u>MeaningfulUse@vdh.virginia.gov</u>) with questions or comments.



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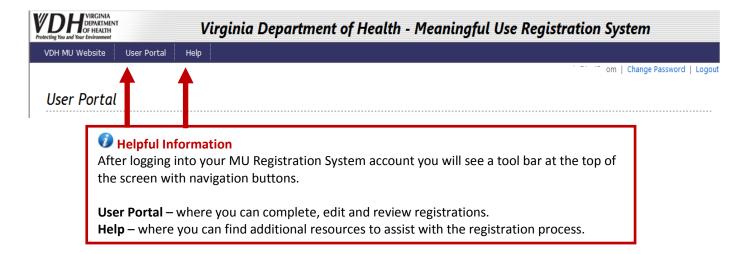
# **User Enrollment and Login**



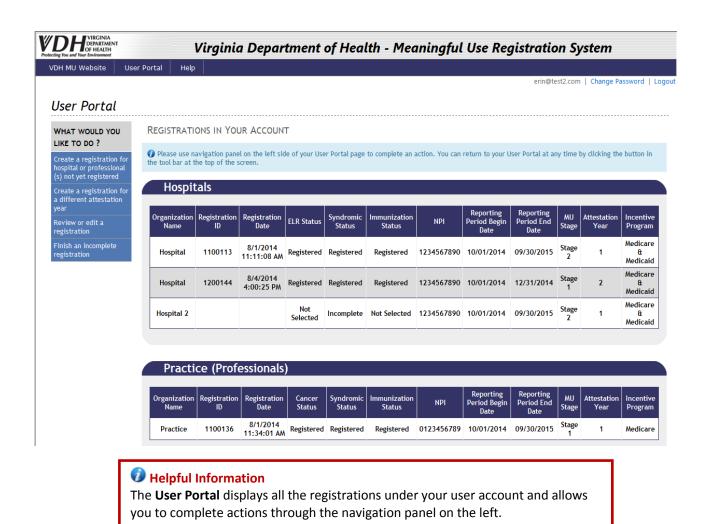
#### USER ENROLLMENT Email Address:\* Email Address will be used for account login. Password:\* Password must be at least 8 characters long and have at least 1 number and 1 special character limited to "+ = @ # \$ % ^ &" Confirm Password:\* Helpful Information First Name:\* Pay attention to the requirements when creating a Middle Initial: password. The security question can be whatever you want. Last Name:\* Example security questions are: Phone:\* 1. What was your high school's mascot? 2. What street did you live on when you were 10? Job Title: 3. What is your father's middle name? Security Question:\* Once you click **Submit**, you can login using your new Security Answer:\* password with your e-mail address. Submit Cancel

<sup>\*</sup> indicates a required field.

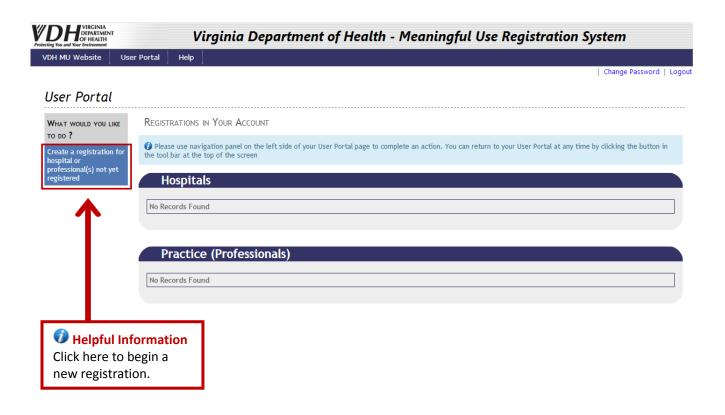
## **Tool Bar**

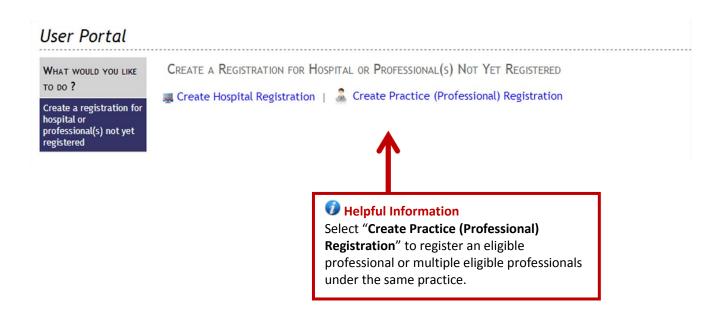


## **User Portal**



# **Create a Registration**





# **Definitions of Health Care Entities**

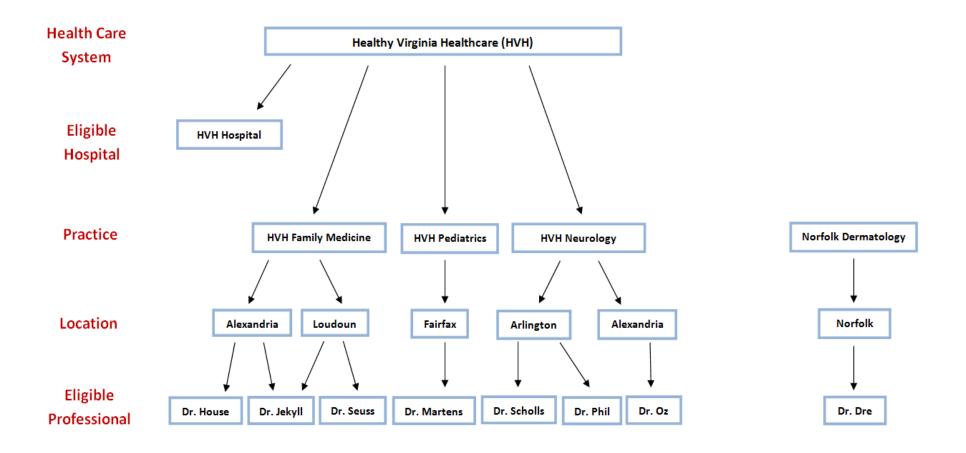
For registration purposes, VDH defines health care entities as the following. Please note an Eligible Professional does <u>not</u> have to be affiliated with a health care system to register with VDH for Meaningful Use.

- **Health care system** A health care system is the larger corporate or centralized organization. Health care systems can include multiple eligible hospitals and/or practices.
- **Eligible Hospital** The physical facility providing acute care services and attesting for Meaningful Use. This includes Critical Access Hospitals.
- **Practice** A practice is the legal entity where an Eligible Professional provides care. A practice can include one or multiple locations.
- Location A location is the physical address where an Eligible Professional provides care. A practice can include multiple locations and a location can include multiple Eligible Professionals. Some Eligible Professionals may practice at multiple locations of the same practice.
- Eligible Professional (EP) The individual providing outpatient care services and attesting for Meaningful Use. Hospital-based EPs are not eligible for Meaningful Use incentive payments if 90% of their services are performed in a hospital inpatient or emergency room setting.

A diagram example of health care entities is located on the following page.

# **Diagram of Health Care Entities**

The diagram below provides examples of how health care entities may be structured. The example on the left displays practices and Eligible Professionals operating within a health care system. The example on the right displays an independent practice and Eligible Professional not operating within a health care system.



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# **Instructions for Practices within Health Care Systems**

Individual registrations are not needed for each practice and its associated EPs if the practice is part of a health care system and is being registered under a corporate or centralized user account. All EPs in practices of the same type (primary care, specialty care, or multispecialty) may be grouped together in one comprehensive registration if they have the following in common:

- Electronic Health Record (EHR) Vendor
- MU Stage
- Attestation Year
- Reporting Period
- Public Health Measures
- Incentive Program

**Primary Care** includes pediatrics, family medicine, internal medicine, community health, and urgent care practices.

**Specialty Care** includes practices that provide specialized medical services outside of general primary care.

**Multispecialty Care** includes practices that provide both primary care and specialty care services.

For example, Healthy Virginia Healthcare has 200 EPs working across 40 practices. All 200 EPs are registering for the same Reporting Period, MU Stage, Attestation Year, Public Health Measures, and Incentive Program and are using the same EHR Vendor. Twenty of these practices are primary care practices, 14 are specialty care practices, and 6 are multispecialty practices. Healthy Virginia Healthcare could create three registrations as such:

- Healthy Virginia Healthcare Primary Care
  - Registration will include 20 practice locations and 90 EPs
- Healthy Virginia Healthcare Specialty Care
  - Registration will include 14 practice locations and 80 EPs
- Healthy Virginia Healthcare Multispecialty
  - Registration will include 6 practice locations and 30 EPs

Registering EPs in this format will reduce the number of registrations completed and managed by health care systems. Please contact the VDH MU Team with questions at meaningfuluse@vdh.virginia.gov.

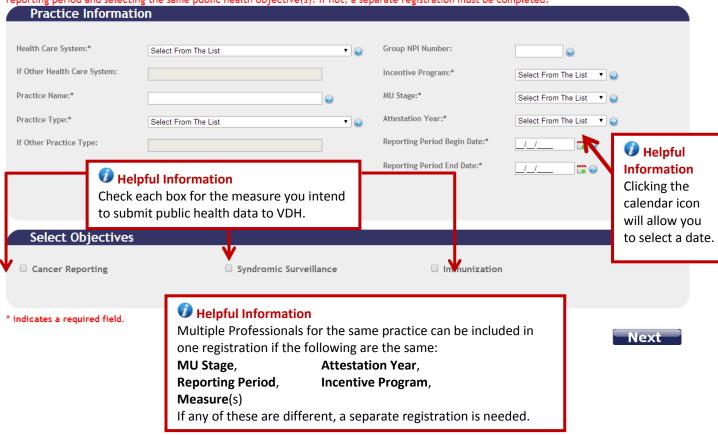
See the green Helpful Information boxes on page 10 for step by step instructions.

# **Practice Registration**

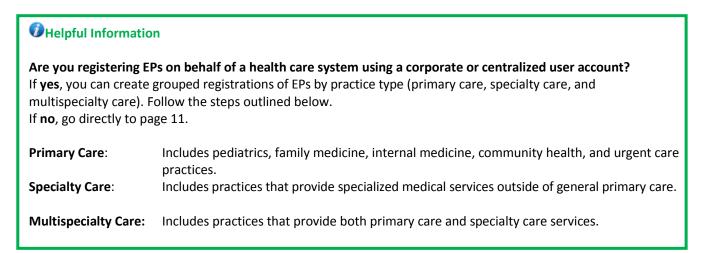


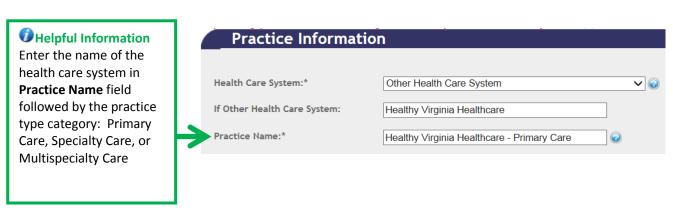
Holding your mouse cursor over the question mark icon will provide additional help information on each field. You can also refer to the checklist at the end of this document for additional, field-specific definitions.

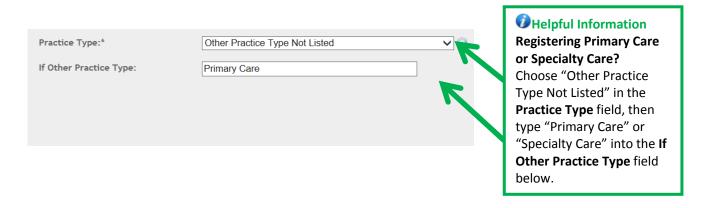
This form can be used to register multiple eligible professionals (EP) under the same practice. Each EP listed must be attesting during the same reporting period and selecting the same public health objective(s). If not, a separate registration must be completed.



# **Practice Registration within Health Care Systems**

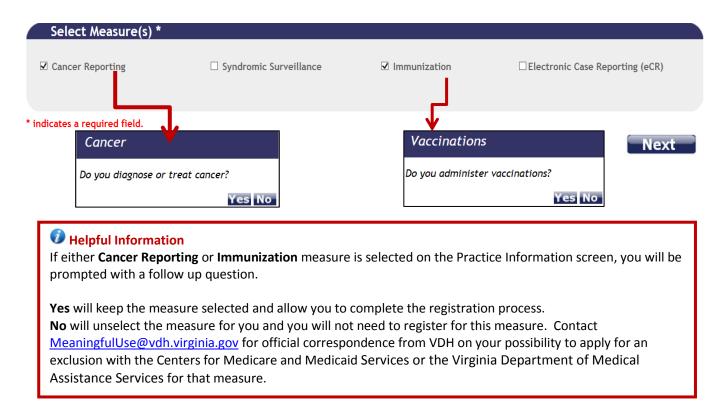


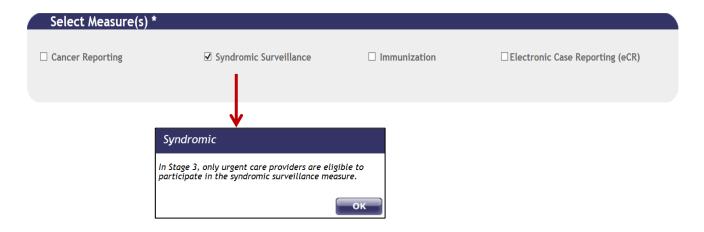






# <u>Measure Eligibility – Cancer Reporting, Immunization, Syndromic</u> Surveillance



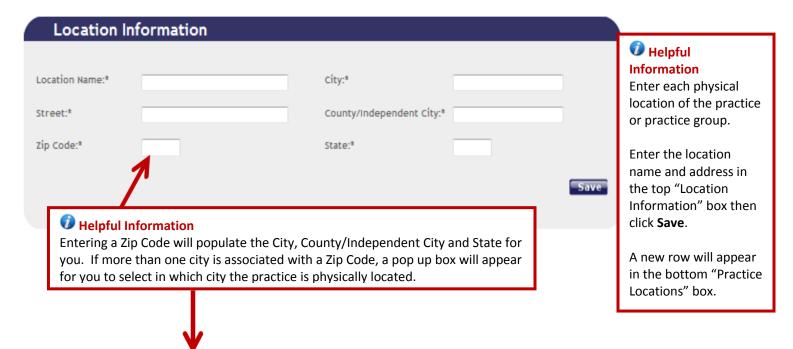


# Helpful Information

In <u>Stage 3</u>, only Urgent Care providers are eligible to participate in the **Syndromic Surveillance** measure. If you select Stage 3 as the MU Stage and **Syndromic Surveillance** as a measure on the Practice Information screen you will be presented a pop-up box alerting you of such. Selecting 'OK' button will close the pop-up window. However, the check box will remain selected unless you choose to manually uncheck it. If the check box remains selected you will be registered for the **Syndromic Surveillance** measure.

Please contact <u>MeaningfulUse@vdh.virginia.gov</u> for official correspondence from VDH on your possibility to apply for an exclusion with the Centers for Medicare and Medicaid Services or the Virginia Department of Medical Assistance Services for this measure.

# **Practice Location Information**



# Please select the City where the facility is physically located

Zip Code	City	County	State
22025	DUMFRIES	PRINCE WILLIAM COUNTY	VA
22025	MONTCLAIR	PRINCE WILLIAM COUNTY	VA
•			

#### **Practice Locations** Edit Delete Zip Code City County/Independent City × Healthy Virginia Healthcare Pediatrics - Richmond 123 Main St 23223 RICHMOND RICHMOND V۸ Richmond City Central × Healthy Virginia Healthcare Pediatrics - Charlottesville 234 Main St 22901 CHARLOTTESVILLE ALBEMARLE COUNTY ۷A Thomas Jefferson Northwest × WILLIAMSBURG JAMES CITY COUNTY V۸ Health Virginia Healthcare Family Medicine - Williamsburg 345 Main St 23185 Peninsula Eastern 23223 RICHMOND × Healthy Virginia Healthcare Family Medicine - Richmond 125 Main St RICHMOND Richmond City Central Healthy Virginia Healthcare OB/GYN - Williamsburg 347 Main St 23185 WILLIAMSBURG JAMES CITY COUNTY Peninsula Eastern

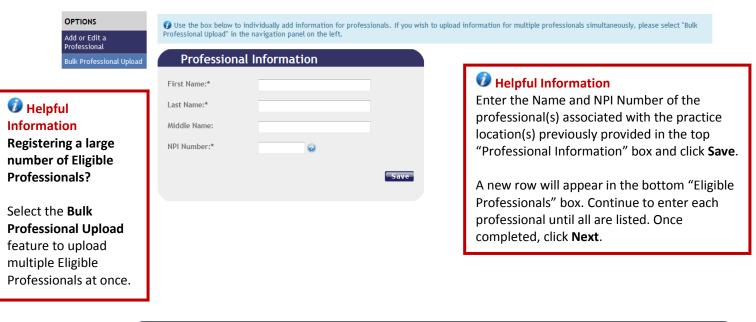


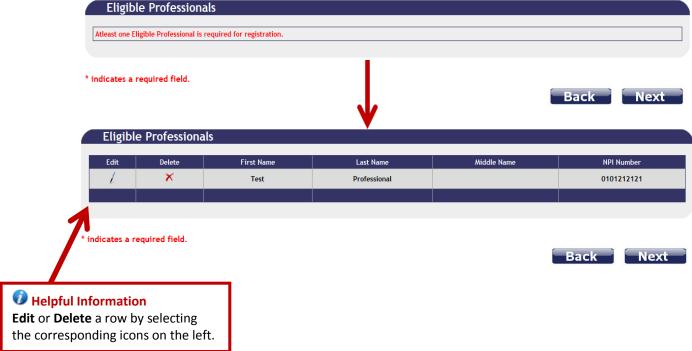
Helpful Information

Enter each physical location of the practice or practice group until all locations are listed in the "Practice Locations" box. Once completed, click **Next**.

**Edit** or **Delete** a row by selecting the corresponding icons on the left.

# **Eligible Professional Information**





# **Bulk Professional Upload**

### Helpful Information

To upload multiple professionals at once, download the .csv spreadsheet template and save it to your computer.

First Name

## **OPTIONS** Add or Edit a Professional Bulk Professional Upload

#### TO BULK UPLOAD PROFESSIONALS:

 Use the .csv template (download template) to enter information for each eligible professional into the corresponding spreadsheet columns. Accepted fields are First Name, Middle Name, Last Name, NPI The file should be formatted as a table with the first row defining the column names.

\*Note\* First Name, Last Name, NPI are required.

- . Save the file as .csv file on your computer.
- Browse to find and select the .csv file you saved.
- · Click "Submit" to upload the .csv file containing the professionals information.
- · If needed, correct or delete any professionals identified to contain errors.

Upload a .csv file \*



Upload Stats -- Succeeded 3 Failed 0 Removed 0

#### **Eligible Professionals**

Edit	Delete	First Name	Last Name	Middle Name	NPI Number
1	×	Sample	Professional	A	9876543210
1	×	Test	Professional	В	8765432109
1	×	Beta	Professional	С	7654321098

indicates a required field.



Last Name

Matthews





# Helpful Information

Edit or Delete a row by selecting the corresponding icons on the left.

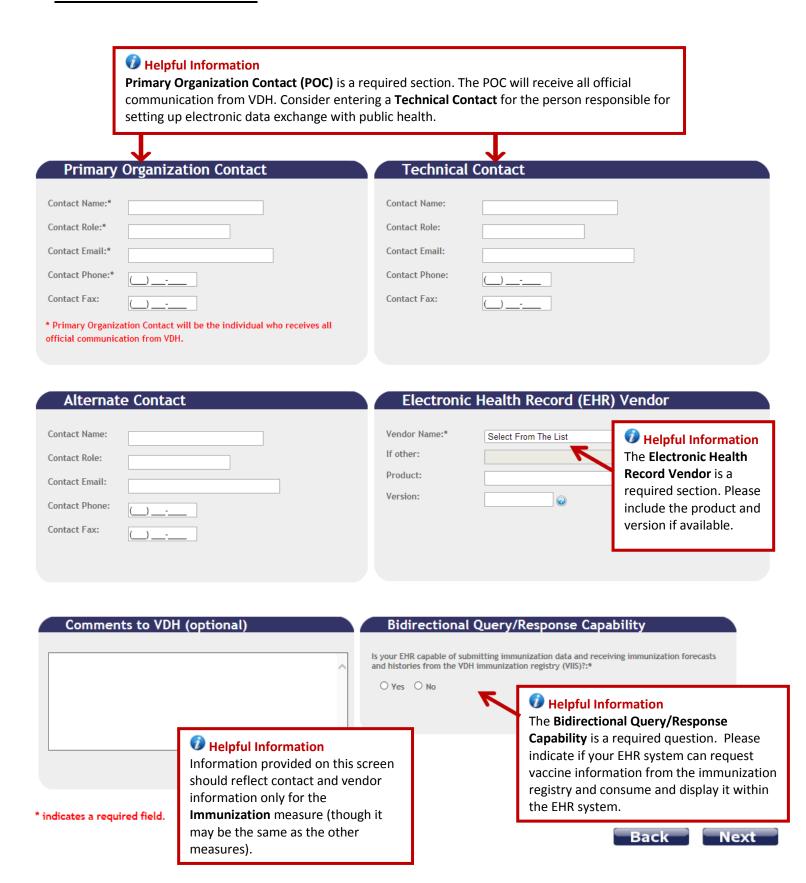
## **Cancer Reporting Measure**

### Helpful Information Primary Organization Contact (POC) is a required section. The POC will receive all official communication from VDH. Consider entering a Technical Contact for the person responsible for setting up electronic data exchange with public health. **Primary Organization Contact Technical Contact** Contact Name:\* Contact Name: Contact Role:\* Contact Role: Contact Email:\* Contact Email: Contact Phone:\* Contact Phone: Contact Fax: Contact Fax: \* Primary Organization Contact will be the individual who receives all official communication from VDH. Electronic Health Record (EHR) Vendor Alternate Contact Helpful Information Contact Name: Vendor Name:\* Select From The List The Electronic Health If other: Contact Role: Record Vendor is a Product: Contact Email: required section. Please Version: include the product and Contact Phone: version if available. Contact Fax: Comments to VDH (optional) Helpful Information Information provided on this screen should reflect contact and vendor information only for the Cancer Reporting measure (though it may be the same as the other measures).



<sup>\*</sup> indicates a required field.

# **Immunization Measure**



# **Syndromic Surveillance Measure**

Helpful Information

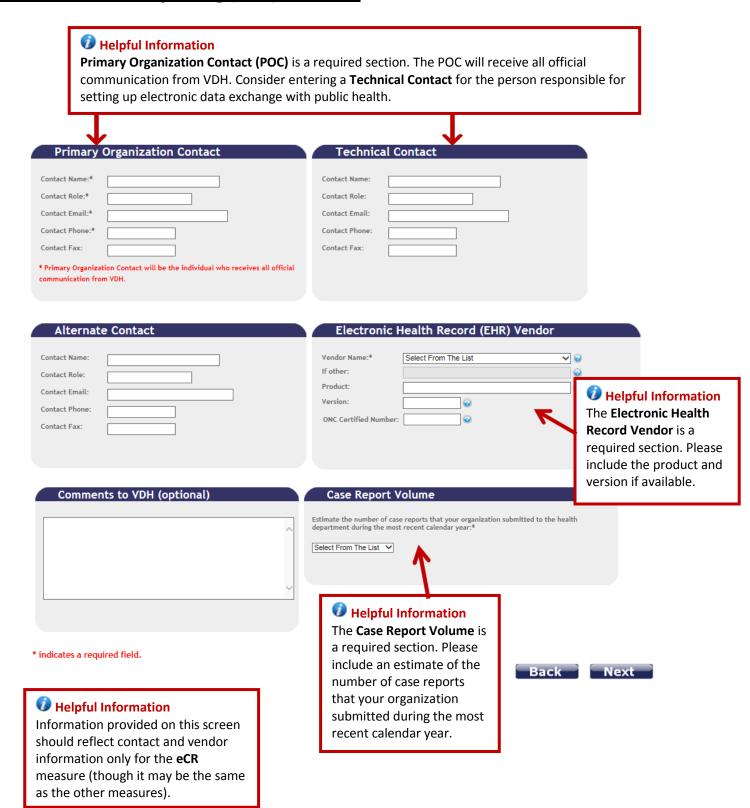
#### Primary Organization Contact (POC) is a required section. The POC will receive all official communication from VDH. Consider entering a Technical Contact for the person responsible for setting up electronic data exchange with public health. Technical Contact **Primary Organization Contact** Contact Name:\* Contact Name: Contact Role:\* Contact Role: Contact Email:\* Contact Email: Contact Phone:\* Contact Phone: Contact Fax: Contact Fax: \* Primary Organization Contact will be the individual who receives all official communication from VDH. **Alternate Contact** Electronic Health Record (EHR) Vendor Helpful Information Contact Name: Vendor Name:\* Select From The List The **Electronic Health** If other: Contact Role: Record Vendor is a Product: Contact Email: required section. Please Version: include the product and Contact Phone: version if available. Contact Fax: Comments to VDH (optional) Helpful Information Information provided on this screen should reflect contact and vendor



information only for the **Syndromic Surveillance** measure (though it may be the same as the other measures).

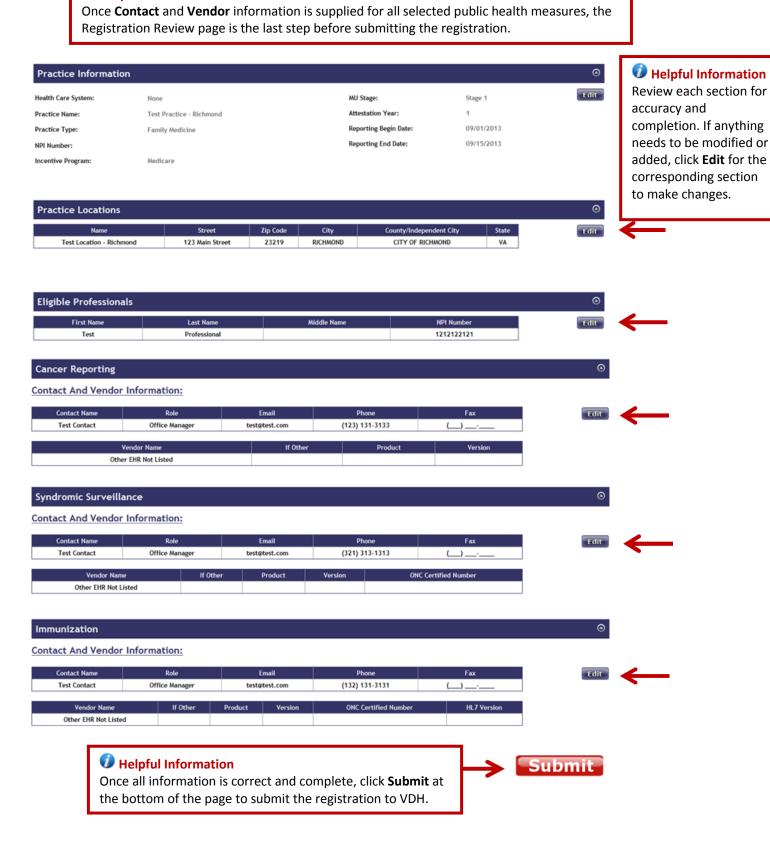
<sup>\*</sup> indicates a required field.

# **Electronic Case Reporting (eCR) Measure**



## **Registration Review**

Helpful Information

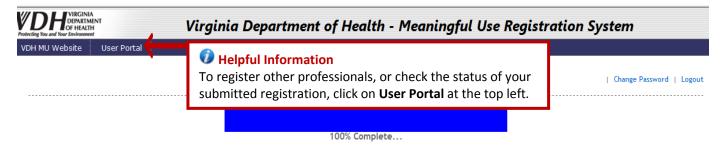


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# **Registration Confirmation**

# **1** Helpful Information

Once you hit **Submit**, the MU Registration System will indicate your successful registration and a confirmation email for each registered measure will be sent to the relevant Primary Organization Contact and any other contacts provided in the registration form. The confirmation email will contain a unique **Registration ID** so you can track the status of your submitted registration.



Registration has been successfully submitted to the Virginia Department of Health. A confirmation email for each registered objective will be sent to the email address listed under the Primary Organization Contact on the registration form.

To register another Eligible Hospital or Eligible Professional, please navigate to the User Portal using the link at the top left.

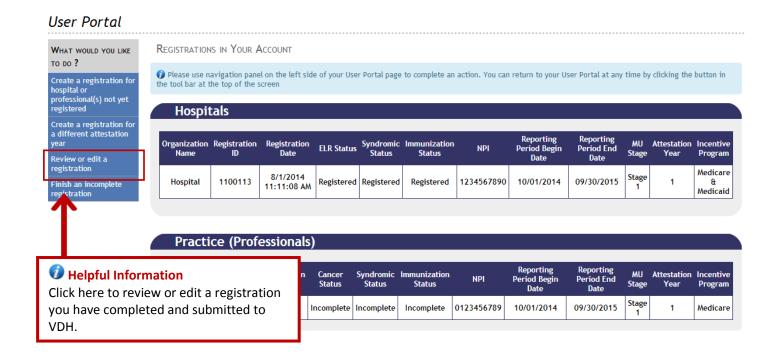
Once a registration has been successfully submitted to VDH, its status will be "Registered".

The VDH Meaningful Use statuses in order are:

- Registered
- Invited to Onboard
- Testing and Validation
- In Production

\*Note: All eligible professionals intending to submit data or are actively submitting data to VDH for any public health measure must register with VDH each attestation year in order to receive acknowledgments for Meaningful Use.

# **Review or Edit a Completed Registration**



# User Portal



#### Practice (Professionals) Reporting Period Begin Organization Syndromic Registration Registration Immunization MII Attestation Incentive NPI Period End Status Name Date Status Status Stage Year Program 8/1/2014 Stage Practice 1100136 Registered Registered Registered 0123456789 10/01/2014 09/30/2015 1 Medicare 11:34:01 AM

# Helpful Information All completed registrations will appear with the practice name as a hyperlink. Click on the name of the practice you would like to review or edit.



Once a registration is submitted to VDH you can add another public health measure, modify Meaningful Use incentive program, update contact information, or update Electronic Health Record system information at any time.

However, if you wish to modify the following information you will need to contact MeaningfulUse@vdh.virginia.gov for assistance as these fields are locked.

- **MU Stage**
- **Attestation Year**
- **Reporting Period Begin Date**
- **Reporting Period End Date**

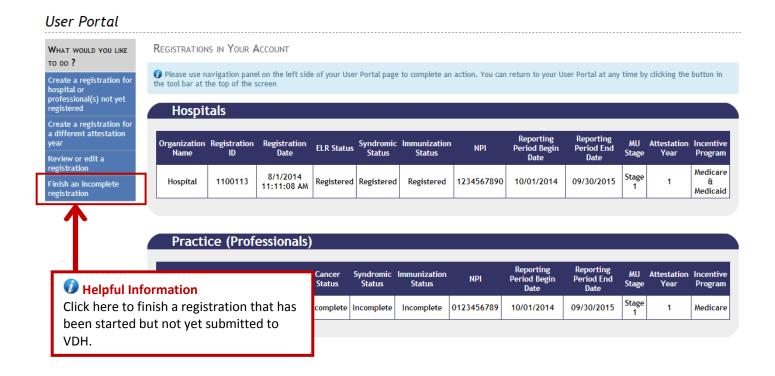
Registration Form This form can be used to register multiple eligible professionals (EP) under the same practice. Each EP listed must be attesting during the same reporting period and selecting the same public health objective(s). If not, a separate registration must be completed. **Practice Information W** Helpful Health Care System:\* Group NPI Number: **▼ ②** 1234567890 None Information If Other Health Care System: Incentive Program:\* Medicaid ▼ 0 These fields are MU Stage:\* Practice Name:\* Practice Stage 1 locked. Email Practice Type:\* Attestation Year:\* 1 (First Year) ■ ② Pediatrics MeaningfulUse@ Reporting Period Begin Date:\* If Other Practice Type: vdh.virginia.gov for assistance Reporting Period End Date:\* 09/30/2014 with editing these fields. **Select Objectives** Cancer Reporting Immunization ✓ Syndromic Surveillance

\* indicates a required field.

indicates a locked field, contact MeaningfulUse@vdh.virginia.gov for assistance.



# **Finish an Incomplete Registration**

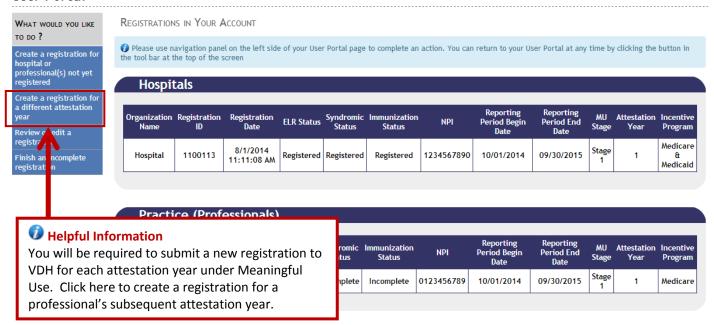


#### User Portal WHAT WOULD YOU FINISH AN INCOMPLETE REGISTRATION LIKE TO DO ? Click on the organization name below for the registration you wish to complete. Create a registration for hospital or professional (s) not yet registered Hospitals Create a registration for a different attestation Reporting Period End Organization Name Registration Registration Date FIR Syndromic Status Immunization MII Attestation Incentive Status Status Year **Program** Review or edit a registration Date Date Medicare Hospital 2 Incomplete Not Selected 1234567890 10/01/2014 09/30/2015 Selected Medicaid registration Practice (Professionals) Organization Registration MU Registration Cancer Syndromic Immunization Attestation Incentive Period End Date NPI Period Begin Date Status Status Status Year Program Medicare Not Practice 2 1234567890 09/01/2014 Medicaid

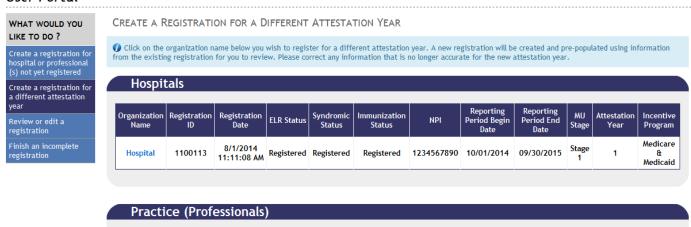
Helpful Information
All incomplete registrations will appear with the practice name as a hyperlink. Click on the name of the practice you would like to complete.

# **Create a Registration for a New Attestation Year**

#### User Portal



#### User Portal



#### Reporting Period End Organization Registration Attestation Registratio Immunization MU Incentive Status Status Status Stage Program Registered Registered Registered Medicare

# **10** Helpful Information

All complete registrations will appear with the practice name as a hyperlink. Click on the name of the practice associated with the professional you would like to create a registration for a subsequent attestation year.

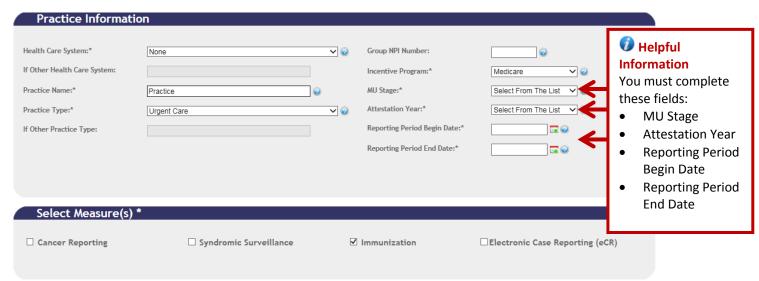


The new registration will be automatically pre-populated with most information from the practice's previously submitted registration. Review the information in the new registration to ensure it is correct, if needed, update any inaccurate information.

Information not pre-populated into the new registration includes:

- MU Stage
- Attestation Year
- Reporting Period Begin Date
- Reporting Period End Date

These fields must be completed before submitting the registration to VDH.



\* indicates a required field.

Next

# **Eligible Professional Checklist**

The check list below outlines the information needed by Eligible Professionals to complete a registration form through the Virginia Department of Health Meaningful Use Registration System.

Practice Information		Completed?
Practice Name*	Enter the full business name of the practice. Do not use any abbreviations.	
Health Care System*	Select the corporate or centralized organization to which the practice belongs. If organization is not listed, select "Other Organization Not Listed". If practice is not part of a health care system, select "None".	
Group NPI	10-digit National Provider Identifier issued by Centers for Medicare and Medicaid Services (CMS).	
Practice Type*	Select the category type of the practice or practice group. If the type is not listed select "Other Practice Type Not Listed" then enter type of practice in "If Other Practice Type" field.	
MU Stage*	Select the Stage of Meaningful Use for which the practice is attesting.	
Attestation Year*	Select the year within the current Stage of Meaningful Use for which the practice is attesting, not the number of years participating in the Meaningful Use program overall.	
Incentive Program*	Select the EHR Incentive Program for which the practice is attesting.	
Reporting Period Begin Date*	Enter the first date of the reporting period. If a reporting period has not been established please estimate date.	
Reporting Period End Date*	Enter the last date of the reporting period. If a reporting period has not been established please estimate date.	
Measure Selection (Must sele	ct at least one measure)	
Cancer Reporting		
Syndromic Surveillance		
Immunization		
Electronic Case Reporting (eCR)		
Practice Location (Must enter	at least one location)	
Location Name	Please provide at least one location. The location name can be the same as the practice name. If there are multiple locations for this practice or practice group please list each location.	
Street	Street address where the practice is physically located.	
Zip Code	Zip code in which the practice physically located.	
City	City in which the practice is physically located. Field will be populated based on Zip Code entered.	
County/Independent City	County or independent city in which the practice is physically located. Field will be populated based on Zip Code entered.	
State	State in which the practice is physically located. Field will be populated based on Zip Code entered.	

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Eligible Professionals (Must er	nter at least one professional)			
First Name				
Middle Initial				
Last Name				
NPI Number	10-digit National Provider Identifier issued by Centers for Medicare and Medicaid Services (CMS).			
Electronic Health Record (EHR	) Vendor			
EHR Vendor Name*	Select the EHR vendor used to meet Meaningful Use. If vendor is not listed select "Other EHR Not Listed" and enter name of vendor.			
EHR Vendor Product	Enter the EHR vendor product used to meet Meaningful Use.			
EHR Product Version	Enter the version of the EHR product.			
ONC EHR Certified Number	Found here: <a href="http://oncchpl.force.com/ehrcert?q=chpl">http://oncchpl.force.com/ehrcert?q=chpl</a>			
HL7 Version	Select version of HL7 that will be sent to public health. (Immunization Only)			
<b>Primary Organization Contact</b>				
Contact Name	Primary organization contact (POC) is required. The POC may be someone other than the person submitting the registration.			
Contact Role				
Contact Email				
Contact Phone				
Contact Fax				
Technical Contact (Optional –	if entered, * denotes required information)			
Contact Name	Individual responsible for setting up electronic data exchange (e.g. integration analyst, EHR vendor)			
Contact Role				
Contact Email				
Contact Phone				
Contact Fax				
Alternate Contact (Optional – if entered, * denotes required information)				
Contact Name				
Contact Role				
Contact Email				
Contact Phone				
Contact Fax				
Measure Specific Questions (Immunization and Electronic Case Reporting only)				
Bidirectional Query/Response Capability*	Indicate if your EHR is capable of submitting immunization data and receiving immunization forecasts and histories from the VDH immunization registry (VIIS). (Immunization only)			
Case Report Volume*	Estimate the number of case reporting that your organization submitted to the health department during the most recent calendar year. ( <i>Electronic Case Reporting only</i> )			